|  |  |  |  |
| --- | --- | --- | --- |
| Mitch Lindsay | | mitch.lindsay@tutanota.com  www.mitchlindsay.me | |
|  | | | |
| **Education** | | **Coursework** | |
| **B.S. Computing & Information Science**   * Saint Vincent College | Latrobe, PA * Concentration: Computer Science * Graduated 2012 | | * Data Structures * Database Concepts/Info. Structures * Computer Architecture & Assembly Language * Computer Architecture & Operating Systems * Software Engineering * Programming Languages | |
| **Skills** | | | |
| **Proficient** | **Familiar** | **Prior Experience** | |
| * C# * CSS * HTML * Photoshop * Unity | * Git * Microsoft XNA | * ASP.NET * Assembler * C++ * Java * JavaScript | * MySQL * PHP * Python * Visual Basic |
| **Employment** | | | |
| **Excela Health**  Support Center Analyst | | 2013 – Present | |
| * Assist medical staff with medical record applications (Cerner, Allscripts, ePowerDoc, etc.) * Assist patients with their online medical records on the FollowMyHealth patient portal * Manage user accounts in various systems (Active Directory, Cerner, McKesson STAR, etc.) * Work with technical and clinical teams to resolve hardware and software issues * Run nightly system backups in McKesson STAR * Periodically lead daily technical team meetings * Record all issues in HelpSTAR/ServicePro ticketing system | | | |
| **Saint Vincent College**  Help Desk Technician | | 2009 – 2012 | |
| * Resolved computer, printer, and network related issues for faculty members * Serviced student personal laptops * Assisted students and professors with classroom technology * Imaged machines with Windows Deployment Services * Replaced computer hardware and consulted hardware vendors when needed * Recorded issues in SupportSuite and KACE ticketing systems | | | |
| **References** | | | |
| References available upon request. | | | |